

# MPM Quality Measures Portal

User Guide (Rev. 1/16)

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## Description of Data

Please note that the data presented is refreshed quarterly. Initially, you will receive two sets of reports:

1. Reports closing out the 2015 measurement year based on information currently in the MPM system.
2. Coming March 2016: Initial reports for Q1 2016 which will represent an initial set of members for annual outreach for meeting the various members

You will be notified as the quarterly refreshes become available.

## MPM Quality Measures Portal Overview

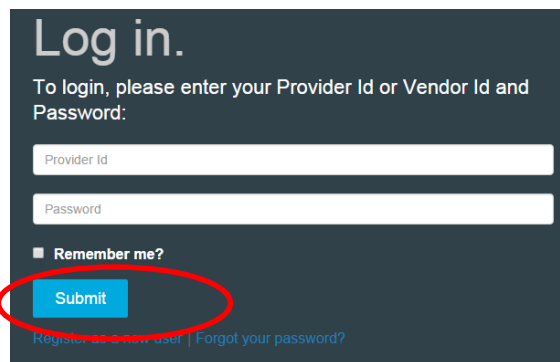
Provides HEDIS measure performance ratings at the IPA and clinic and/or provider level for varying quality programs by line of business:

- Medi-Cal: HEDIS
- Medicare/ Medi-Medi: STARS
- Commercial/POS: IHA P4P

## Register

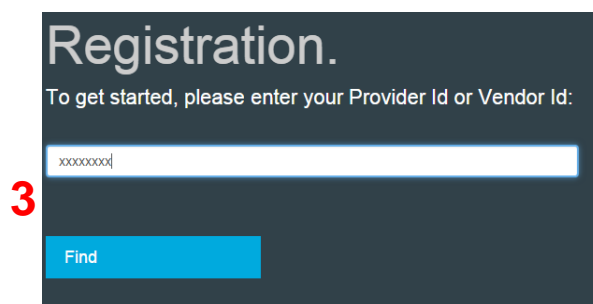
**Step 1:** Input the following URL into your browser: <https://hedis.episource.com> and you will automatically be directed to the login page. You should save this as a favorite or create an icon on your desktop for easy access. *NOTE: Chrome, Firefox, IE 10 or higher are recommended browsers to enable full functionality.*

**Step 2:** Click the ‘Register as a new user’ link and you will be directed to the account registration page.



The screenshot shows a dark-themed login page titled "Log in." Below the title, it says "To login, please enter your Provider Id or Vendor Id and Password:". There are two input fields: "Provider Id" and "Password". Below these fields is a checkbox labeled "Remember me?". A red circle highlights the "Submit" button, and a red number "2" is placed to the left of the circle. At the bottom of the form, there are links for "Register as a new user" and "Forgot your password?".

**Step 3:** Input your Provider ID or Vendor ID and click ‘Find’. This is the identification MedPOINT has on file for you in their system. In most cases, providers should enter their primary NPI and clinics should enter their TIN (Tax ID #). If you do not know your correct provider ID, please call the MPM Quality Measures Department (818.702.0100 x 353) for assistance.



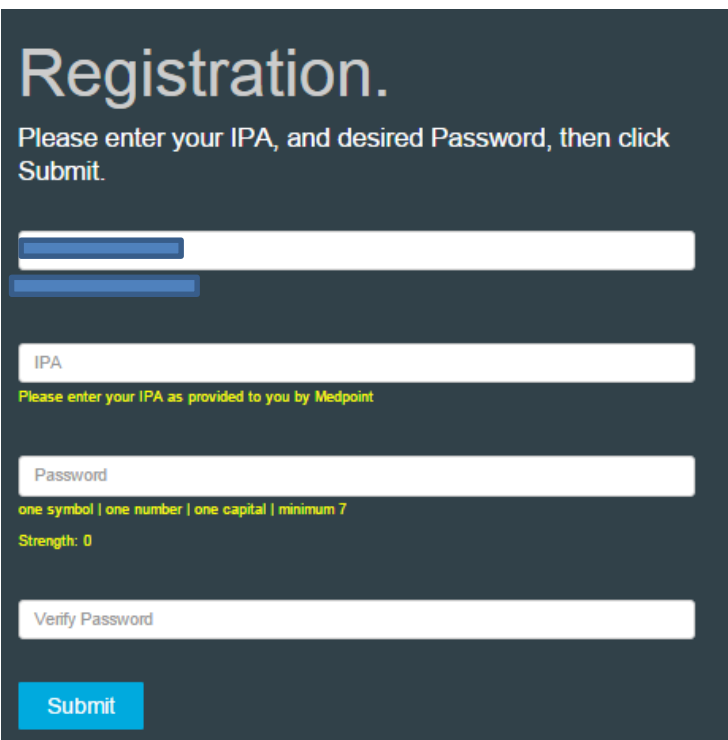
The screenshot shows a dark-themed registration page titled "Registration." Below the title, it says "To get started, please enter your Provider Id or Vendor Id:". There is a single input field containing "xxxxxxxxx". Below the input field is a blue button labeled "Find". A red number "3" is placed to the left of the button.

**Step 4:** Your Provider or Vendor ID and name will be prepopulated. Input your contracted IPA name as noted below based on your affiliation. If you are associated with more than one IPA, you only need to login once and your data for all IPAs will appear under the single login.

IPA NAME	PORTAL IPA ABBREVIATION*
Bella Vista Medical Group IPA	BELLAVISTA
Centinela Valley IPA	CVIPA
El Proyecto del Barrio, Inc.	EPDB
Global Care Medical Group IPA	GLOBAL
Health Care LA, IPA	HCLA
Pioneer Medical Group	PIONEER
Premier Provider Network	PREMIER
Prospect Medical Group	PROSPECT
Watts Healthcare Corporation	WATTS

*\*Use in Field Provided in #4 Below.*

**Step 5:** Create a password with a minimum of seven (7) characters including at a minimum one capital letter, one number, and one symbol, and verify your password in the following line as requested.



**Registration.**  
 Please enter your IPA, and desired Password, then click Submit.

**4**

**5**

IPA  
 Please enter your IPA as provided to you by Medpoint

Password  
 one symbol | one number | one capital | minimum 7  
 Strength: 0

Verify Password

Submit

Your Quality Measures dashboard grants you access to the following reports that are available for download in the specified format:

- 1. Provider/Clinic Summary Report:** Summary level performance ratings for your provider/clinic sorted by line of business.
- 2. IPA-Level Summary Report:** Summary level performance ratings for the contracted IPA sorted by line of business. At the far right are columns indicating the numerator hits required to reach a 50% measure benchmark in addition to a 75% measure benchmark. If the numerator is below these numbers, these are areas of opportunity for improvement.
- 3. Member Quality Compliance Report Cover Page:** An overview of the purpose and information displayed in the Member Quality Compliance Report.
- 4. Member Quality Compliance Report:** Member level details indicating which members have met and have not met the requirements to fulfill the various members. The spreadsheet can be sorted and filtered as desired. *Please note that 'N' in the column indicates that the measure has not yet been reported, 'Y' indicates it has been reported in the measurement period, and a blank cell indicates the measure is not applicable for the specified member.*

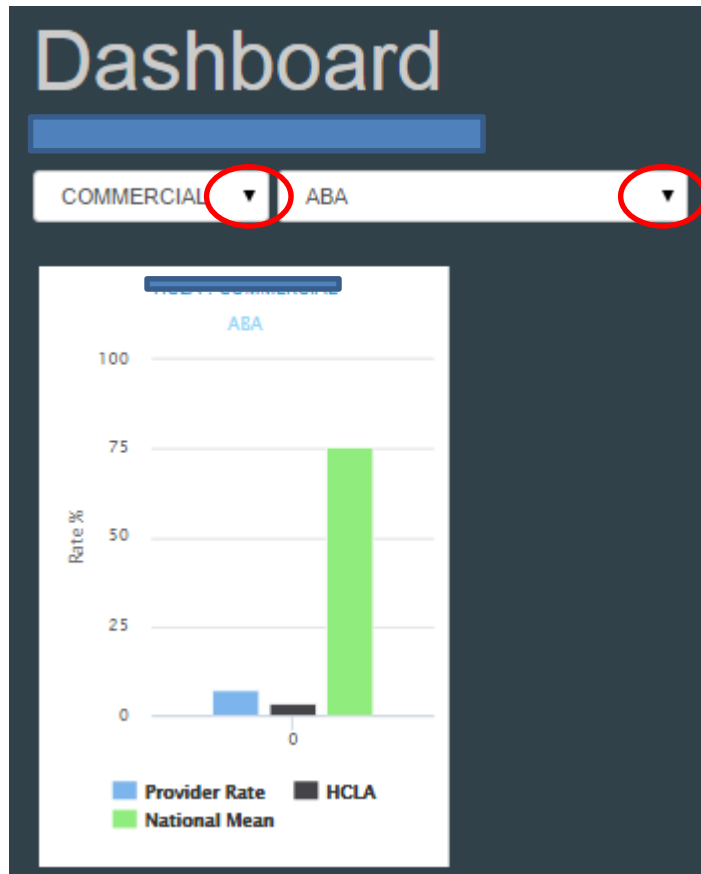
All the above reporting is formatted for Excel with the exception of #3 which is an informational document available in Adobe Acrobat.

## Available documents for download

1. 1578548764-121215-BELLAVISTA-Provider-summary.xlsx
2. 1578548764-121215-ipa-level-summary.xlsx
3. Member Quality Compliance Report Cover Page.pdf
4. Member Quality Compliance Report.csv

## Dashboard

A graphical representation of your ratings in comparison to the national mean as well as the overall IPA score is provided by line of business and individual measure. Select a specific line of business and/or measure by using the down arrows to the right of each field.



## Questions?

Email: Stella Lee: [slee@episource.com](mailto:slee@episource.com) for all technical issues or concerns related to the portal.

All other questions regarding your provider/clinic ID and/or actual measure scores should be directed to [qualitymeasures@medpointmanagement.com](mailto:qualitymeasures@medpointmanagement.com) or 818.702.0100 x353.